

## MACROECONOMIC GROWTH PROSPECTS IN UZBEKISTAN'S SERVICE SECTOR IN LATER YEARS

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### Abstract

In fact, in many developed countries, it has a significant impact on the development factors of the service sector. In recent years, the importance of advanced technologies and innovations in the development of the economy is increasing. The latest technologies can improve the efficiency of production and business processes. As new technologies penetrate all new areas of human activity, traditional approaches and ways of working have changed. The impact of high technologies was felt both globally and locally. New technologies have a transformative effect on some aspects of the activities of well-established business entities, which mainly consists of replacing working mechanisms - communication tools or industrial machines with digital mechanisms, as well as their further modernization. The growth of the services sector is related to the growth of a number of markets directly related to digital and mobile technologies. At the current stage of technology development and the current state of the markets, the digital economy should be considered not as a goal, but as a means of increasing the efficiency of economic activity. The modern digital economy offers new business models and emphasizes the need to change governance mechanisms to reflect the changing reality. Unfortunately, there are two big problems in this field in the republic: telecommunication infrastructure and lack of specialists. This can seriously hinder the digital revolution of our republic's economy and, as a result, slow down the digital economy. Many opportunities are created for ordinary people after the application of information technologies in our daily life. Nowadays, we can order many food products and meals without leaving home and have them delivered to our home can give. But it should be noted that the service sector in Uzbekistan is developing several times slower than the potential of Uzbekistan. That is, there is an opportunity, the necessary resources are available, but the development is a little slow. As a reason for this, a number of obstacles to the development of the digital economy in Uzbekistan can be pointed out. One of the leading countries in the world in terms of the share of the digital economy in the GDP is Great Britain (12.4%). Announcement in 2016. According to the research of the analysts of the International Data Corporation, the worldwide global expenses of digital transformation technologies will grow by an average of 16.8% annually and will reach 2.1 trillion by 2019. is USD. Some areas of service provision allow large industrial facilities to increase work efficiency, increase production, ensure transparency of activity, and reduce product costs. Digital industrialization has become the main driving force in the development of the economy of countries today. In 2019, the digitization of industry accounted for 84.3% of the world's digital economy and 35% of the world's GDP. In developed countries, the digitalization of industry accounted for 86.3% of the digital economy. In developing countries, this share was 78.6 percent. The

most powerful representatives of developed countries in the field of communication and software are the USA, Germany, Great Britain, South Korea, Russia, Japan, which were the first countries to engage in electronic commerce and advanced manufacturing. is included. Digital industrialization can be divided into sectors and divided into primary, secondary and tertiary categories. According to the type of activity, we can divide them into agriculture, production and service sectors. Globally, digital transformation is happening faster in the service sector than in the other two sectors. It mainly depends on the specific characteristics of each sector. Digital transformation in the service sector is easier to implement than in manufacturing, because the service sector has lower fixed costs and higher transaction costs. Village There will be more obstacles in the implementation of digital transformation in the economy, because the production in this area depends to a large extent on the influence of the environment and natural factors. In particular, the share of enterprises and organizations connected to the Internet in 2015 was 25.9 percent in 2016, and 21.1 percent in 2020. This indicator differs by region. In Surkhandarya region, the number of enterprises and organizations connected to the Internet was 17.7 percent in 2015, in 2018 this figure was 16.9 percent, and by 2020 it was 8.5 percent. The development of the digital industry is of special importance as it is one of the main tools that serve to build an economically-socially, politically strong, democratic state with full application of the laws of the market economy, as well as to improve the business environment in the country, to create wide convenience for business activities and to simplify its management, and to realize new innovative ideas. has Further development of the digital transformation of the service sector requires clarification of the methodology for assessing the impact of this process on the quality of life of the population. In order to expand the use of digital technologies in the industrial enterprises of our country, it is advisable to implement the following: Industrial enterprises in most cases do not have information about the directions of using modern digital technologies and their advantages, therefore, the use of digital technologies in their production activities ensuring the publication of educational and popular literature in the fields of; • Lack of qualified specialists in the introduction, management and control of digital technologies in the process of industrial production; • To consider the possibilities of attracting investments to the development of the digital economy and increasing the expenses spent on digitalization, and to solve socially important problems by "digitalization" of services; • Involving experts from various fields to make the process of using public services online by governments more convenient and easy to understand; • Increase the level of coverage with optical fiber networks and its speed; • ICT infrastructure accelerating the level of Internet penetration due to expansion and increased access to smartphones. Development of digital industry is one of the main tools that serve to build an economically-socially, politically strong, democratic state that fully complies with the laws of the market economy, as well as to improve the business environment in the country, to create a wide range of convenience for business activities and to simplify its management, and to realize new innovative ideas. Harmonization of programs for the introduction of

modern information technologies in industrial enterprises with programs of technological re-equipment of these enterprises and ensuring automation and management of all stages of enterprise supply, as well as reducing logistics and procurement costs. In 2025, increase the share of large business entities that have implemented an enterprise resource management system (ERP) to 90 percent; - the automation of production and management processes (ERP, MES, SCADA, etc.), robotization, "Internet of Things", "artificial intelligence" technologies introduced in industrial enterprises, the software product part by 2027, and the hardware part by 2030 by the state - will be localized on the basis of private partnership. Applying digital technologies to the management process, automating this process is a complex process that requires new human knowledge. First of all, we will give a brief description of the automation of the management process: Automation of the management process refers to the use of mathematical methods, automatic devices and computing tools in solving the management issues of enterprises, offices, regional associations, municipalities, networks and organizations. Thanks to modern computers and technical tools. the technology of information processes in management can be completely changed. Reflecting the state of production and economic activity in industrial enterprises in real time, ensuring the speed and reliability of transmitted and received information, simplifying data recording, searching and grouping messages, improving information storage, reducing human labor in preparing reports, between economic links improving the quality of communication and information flow is one of the important elements of the economic security system in enterprises. International experience shows that today digital technologies are rapidly developing mainly in the scientific community and the private sector. Therefore, the state should create a favorable ecosystem by supporting innovative projects and IT companies in these areas. Also, the state should support modern methods of digital education in the field of supporting the innovative and digital ecosystem, develop norms for effective regulation of innovative services, help in the development of new markets, and reduce risks arising from the deepening of technological processes. it is appropriate to take measures. In conclusion, it can be said that the qualitative development of economic sectors, the social sphere and the state management system in the current period of human development and in the near future is directly related to the widespread introduction of digital technologies. The perspective of our country's development depends on the level of coverage of digital technologies.

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